

## Green Open Homes visitor survey

Thank you for coming to visit. Giving your feedback will help us learn about how well the event worked and will be used in a national evaluation of low-carbon open homes events.

### 1) Your visit

➔ How many homes have you visited, or will you have visited, during this event? \_\_\_\_\_

➔ Are you completing this questionnaire for a specific home, or all of your visits?  All visits  This home

➔ What motivated you to visit (tick all that apply)?

- |  |   |
|--|---|
| <input type="checkbox"/> General interest in sustainability                                  | <input type="checkbox"/> I wanted to experience the home on the inside  |
| <input type="checkbox"/> Already doing a building or renovation project                      | <input type="checkbox"/> I wanted to find out about products and technologies used                                    |
| <input type="checkbox"/> Planning or researching a building or renovation project            | <input type="checkbox"/> I wanted to find out about the energy-saving habits and behaviours of the people in the home |
| <input type="checkbox"/> General interest in buildings                                       | <input type="checkbox"/> I wanted recommendations of products, suppliers or installers for my own renovation project  |
| <input type="checkbox"/> Finding out how to save money on bills                              | <input type="checkbox"/> I wanted to meet the owner   |
| <input type="checkbox"/> Meeting others with similar interests                               | <input type="checkbox"/> I wanted to find out about the cost of eco-renovation  |
| <input type="checkbox"/> Feeling part of my local community                                  | <input type="checkbox"/> I had specific questions to ask  |
| <input type="checkbox"/> I came to accompany someone else                                    | <input type="checkbox"/> Other (please state): _____  |
| <input type="checkbox"/> I have a work-related interest in visiting (paid or voluntary work) | _____   |
| <input type="checkbox"/> To see what can be done to eco-reno-vate a home                     | _____   |
| <input type="checkbox"/> I have a property that is similar to this one                       | _____   |

### 2) Your experience of the event

➔ What did your visit include (tick all that apply)?  Discussion or tour with the homeowner  Information displays & advice leaflets  
 Interactive products, tools and materials  I just walked around

➔ If you had questions, how well were they answered (tick one)?  They were answered completely  There were answered in part  
 They weren't answered at all  I didn't have any questions

➔ Has this event affected your motivation to save energy in your home?  Yes  No  Unsure

➔ Has this event affected your ability to save energy in your home?  Yes  No  Unsure

➔ How much do you agree or disagree with the following statements?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I found the visit inspiring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the visit useful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My expectations were all met	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I knew about eco-renovation before I came	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I learned about eco-renovation during the visit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have a clear idea of how I might tackle improvements to my own home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have a clear idea of the costs involved	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### 3) Next steps

Do you have plans for any of the following in the next 12 months? Or in the next 5 years (tick all that apply)?

	next 12 months	next 5 years
Install energy-saving or low-carbon products or technologies (e.g. insulation, solar panels)	<input type="checkbox"/>	<input type="checkbox"/>
Try to save energy through actions and habits of my household (e.g. turn off unwanted lights and appliances)	<input type="checkbox"/>	<input type="checkbox"/>
Measure and monitor energy more actively (e.g. read meters regularly, get a display device)	<input type="checkbox"/>	<input type="checkbox"/>
Carry out home improvements or repairs (e.g. new extension, redecorating)	<input type="checkbox"/>	<input type="checkbox"/>
Get a home energy audit or energy performance certificate done	<input type="checkbox"/>	<input type="checkbox"/>
Move home	<input type="checkbox"/>	<input type="checkbox"/>
Other (please describe)		

### 3) Next steps (cont)

➔ Do you have any other comments?

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### 4) Event marketing and keeping in touch

➔ How did you hear about the event?  Web search  Email/e-newsletter  Newspaper/magazine  
 Word of mouth  Flyer/poster  Social media (e.g. Facebook/Twitter)  
 Radio/TV  Other \_\_\_\_\_

➔ Would you like to receive a newsletter from the local organisation that set up the event?  Yes  No

➔ Are you willing to be contacted to participate in follow up research about Open Green Homes events? If so, please tick this box and leave us your contact details at the bottom of this form

### About you

*This information is for research purposes only to allow comparison with national datasets.*

➔ Are you:  Male  Female

➔ What is your age group (tick one)?  Under 16  16-24  25-34  35-44  45-54  55 -64  65 or over

Which of the following best describes your background? (tick one)

- White (British, Irish, or any other White background)
- Mixed or multiple ethnic groups (White and Black Caribbean, White and Asian, or any other Mixed background)
- Asian or Asian British (Indian, Pakistani, Bangladeshi, or any other Asian background)
- Black or Black British (Caribbean, African, or any other Black background)
- Chinese
- Arab
- Other (please describe) \_\_\_\_\_
- Prefer not to say

➔ How many people normally live in your household (including you)? Adults (16+): \_\_\_\_\_ Children (under16): \_\_\_\_\_

➔ What type of home do you live in (tick one)?  Detached house  Semi-detached house  Terraced house  
 Flat/maisonette  Other (please describe) \_\_\_\_\_

➔ How many bedrooms are there in your home? \_\_\_\_\_

➔ Which of the following best describes your rental/ownership of your home (tick one)?

- Buying with mortgage/loan  Own outright  Social rented (local council or housing association)
- Private rented  Part rent / part buy ('shared ownership')  Living rent free (e.g. with parents)
- Other (please describe) \_\_\_\_\_

### Your contact information, confidentiality and data protection

Data protection: Your personal information will not be passed on to anyone outside the green open homes network. We will only contact you if you have given your permission (see above). You will be given the means to unsubscribe from our newsletter at any time. Your postcode may be used to help organisers understand where visitors have come from, but your name and contact details will never be published. If you have any questions about the survey, please contact the event organisers.

Name: \_\_\_\_\_ Phone no: \_\_\_\_\_

Email: \_\_\_\_\_ First part of postcode (eg OX1, WC2A) \_\_\_\_\_

Many thanks for completing this survey. For more information about the national green open homes network:  
[www.greenopenhomes.net](http://www.greenopenhomes.net) | produced by Centre for Sustainable Energy, Bristol [www.cse.org.uk](http://www.cse.org.uk)